

- Click | Start | Run | and type **msconfig** on the text box and click the OK button to start MSCONFIG ignore any messages you get about not finding the following files
- config.sys
- autoexec.bat
- win.ini
- system.ini
- Click the startup tab
- Check or Uncheck the check boxes of the programs you want to run or not run It is best to write down which programs were checked so you can have a copy of them for later reference. Some of the startup entries are from anti-virus programs and must be re-checked after finishing any troubleshooting

The system restore button will not work. Sorry about that. Complain to MS.

You could also download it to your desk top and click the icon that is created there and run it from that.

There is a help file that goes with it and you might want to use it.

The file to copy from XP in the Help Directory or next to the msconfig.exe file is msconfig.chm and in 2000 it is best to copy it into the help directory under "Windows" or WINNT directory, which ever you have.

AND MOST OF ALL IF IN TROUBLE CALL US AT 988-9540

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A Quick Guide To Using System Restore

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USING SYSTEM RESTORE

If you have installed or updated a driver or other program you may find the machine is not going or going right. The fastest way to fix the problem is to restore the system to its previous state. This applies to XP and VISTA with very slight changes in VISTA Here's how.

IF THE SYSTEM WILL NOT boot then try this (How to restore the **HKLMSYS-TEM\CurrentControlSet** Registry key.)

- Restart your computer.
- Hold down the **F8** key on your keyboard while your system reboots.
- Select **Last known good configuration** from the Startup menu by using the arrow keys on your keyboard.
- Press the **Enter** button on your keyboard.
- This also works in Windows 2000

This will start the machine with the old, hopefully working, configuration.

If that didn't do it then try the next

Restoring to a past restore point (XP)

Start the machine in SAFE MODE by holding down the F8 key while starting the machine. Choose SAFE MODE from the menu.

- Click **Start**.
- Select **All Programs**.
- Select **Accessories**.
- Select **System Tools**.
- Select **System Restore**.
- Select **Restore my computer to an earlier time**.
- Click the **Next** button.
- Select a Restore point from the calendar by clicking a bold date and then selecting a Restore point.
- Click the **Next** button.
- Confirm the Restore point and click the **Next** button.

Your computer will then be restored to your selected Restore point and restart itself.

VISTA is the same with a slight change

at the end.

If you ended up in a configuration that you did not want then

Log on to Windows as Administrator.

- Click **Start**, point to **All Programs**, point to **Accessories**, point to **System Tools**, and then click **System Restore**. System Restore starts.
- On the **Welcome to System Restore** page, click **Undo my last restoration**, and then click **Next**. A System Restore message may appear that lists configuration changes that System Restore will make. Click **OK**.
- On the **Confirm Restoration Undo** page, click **Next**. System Restore restores the original Windows XP configuration, and then restarts the computer.
- Log on to the computer as Administrator. The System Restore **Undo Complete** page appears.
- Click **OK**.

When you can't get any Windows to come up Then try this.

- System restore is extremely handy when things go wrong. However, there are occasions when trying to restore the system from within Windows fails and you may have to resort to trying to recover your system using System restore from the safe Mode command prompt. To start system restore from the **safe mode command prompt** proceed as follows:
- Boot your PC
- During the boot sequence constantly tap the F8 key on your keyboard

- If all goes well a type written menu will appear
- From this menu select the Safe Mode with Command Prompt option
- If asked to log on as Administrator, then do so. If you have not set an administrator password then simply press Enter
- The Command Prompt should now appear
Now type `%systemroot%\system32\restore\rstrui.exe` and then press Enter
- The System Restore Wizard should now open and you can select a suitable restore point.

WINDOWS 2000 RESTORE

First thing, while 2000 has no RESTORE function like Windows ME,XP and Vista there are some things you can do.

Since it has no MSCONFIG FUNCTION either, you CAN INSTALL IT FROM AN XP MACHINE.

You can use the Windows XP version of MSCONFIG.

Copy the file **msconfig.exe** from the **c:\windows\system** folder to the Windows 2000 **c:\winnt\system32** folder.

(you can get the file by Downloading the file msconfig.exe Windows XP version file from our site if you do not have it easily accessible, from some other machine. The XP version will work with windows 2000.

if you download this file, save it to the **c:\winnt\system32** folder so you can use the Start/Run method of running it.